

THE HOUSE OF WELCOME !



Casa per ferie

Beata Maria Margherita Caiani

www.casaperferiemargherita.it

Rules and information

BREAKFAST We don't serve breakfast

SERVICE-NUMBERS

Reception: 9 (from 7.00 AM to 10.30 PM)

Night: 41 or 47 (from 10.30 PM to 7.00 AM)

Request to call out, wake up call: 9

Request to call another room: room number

Emergency Ambulance: 118

OTHER FACILITIES

- Change of Linens at departure.
- TV in the bedroom.
- Expected return in evening hours 10.30 PM.
- The bill must be settled upon arrival in the House and during the check-in. Exceptions may be authorized only by the Management at time of booking.
- Guests who depart earlier than expected are not entitled to any refund except in severe cases, and confirmed by the Management of the House.
- The guest who has paid the deposit and gives up the hospitality is not entitled to a refund of the deposit.
- We do not accept credit cards and ATM cards.

RULES OF CONDUCT

- Guests must respect the opening hours of the property, except special agreements with the Management.
- Guest is obliged to inform the direction of any visits. The host can not receive visits in the room anyway, except in special cases examined by the Management and are to be register.
- The room key must be delivered to the reception when the guest leaves the House.
- Guest must behave in a way that his conduct does not disturb or otherwise offend others and do not hinder the services.
- Guest is required to ensure the respect preserving things, the rooms and the public spaces. When damages are caused to the property, Guest has to pay them directly to the House.
- It is not allowed to bring pets in the house, keep arms, exposing underwear from the windows, smoking in public areas and consume alcoholic beverages and any food in the room.
- It is always advisable to conduct a proper behaviour, and in particular an adequate dress code and the observance of silence after the closing time.
- In the room the guest is asked to moderate the volume of the TV, and in corridors to avoid crowds and noise that could disturb the peace of other guests.
- Guests are invited to low down the volume of cell phone ring tones and to have a moderate tone of voice.
- In the room is strictly prohibited the use of electrical and gas equipment (heaters, stoves, irons).

CHECK-IN

From 7.00 AM to 9.30 PM. Exceptions to be arranged at the time of booking. Check-in rooms from 2.30 PM the day of arrival, except different availability. Not registered persons are not permitted in the room.

THINGS TO DO

- Relaxing or reading
- Church services: the Institute offers its guests facilities and personnel for a full religious and spiritual assistance, as well as the chapel attached where everyone can come to attend the Holy Mass as well as for moments of personal or public prayer and meditation.

CHECK-OUT

Rooms are to be left until 10 AM and not any further the day of departure. In case of delay, if not agreed in advance with the Management, another full day will be charged.